

Customers who have registered using RS Contact number earlier can see their New Contact number in the 'My Account' area as shown below:



Go Online to check out enhanced features and new services

 **1300 30 1133**

 **www.rsmalaysia.com**



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CHANGES TO NOTE

- 1** All customers will be issued a New Contact number
- 2** RS Online – enhanced features and new services
- 3** Format of the billing and transaction documents will change

SYSTEM ENHANCEMENTS TO SERVE YOU BETTER!

We have recently enhanced our system to provide you with a better customer experience. Part of the system enhancements include an update to billing and transaction documents to help ensure that you have complete information to assist you with your orders.

Our objective is to make doing business with RS as easy and efficient as possible. The following pages highlight the changes you will see on the new billing and transaction documents effective **3rd June 2013**.

If you have any questions regarding these document changes, please don't hesitate to contact RS Customer Service on 1300 30 1133. Thank you for the opportunity to be your Malaysia distributor of choice.



Best Regards,

Lynette Soh
Customer Service Manager, Southeast Asia



NEW INVOICE AND STATEMENT

NEW DELIVERY NOTE AND QUOTATION

STATEMENT							
 <p>XYZ HARDWARE SDN BHD 18 JALAN PUDU, 15TH FLOOR SUNSET WAY TOWER KUALA LUMPUR 11111</p>							
<p>RS Components Sdn Bhd(387407-M) A-10-3A Empire Office Tower Empire Subang Jalan SS 16/1 47500 Subang Jaya Selangor Malaysia</p> <p>Tel: (+ 603) 50215888/1300 30 1133 Fax: (+ 603) 50215869 Website: www.rsmalaysia.com</p>							
Payer Number:		Date	Page				
12463793		20/05/2013	1				
Please quote any of the invoice number as your payment reference and send your payment advice to R.Receipts.MY@rs-components.com. Please visit www.rsmalaysia.com to request any copy of the invoices.							
RS Invoice Number	Item Date	Due Date	No. of Days Overdue	Customer Purchase Order	Amount	Balance	Curr
37000046	01/05/2013	30/06/2013	1	SAP_P1_045			
37000047	01/05/2013	30/06/2013	2	SAP_P1_046	53.35		
38100019	06/05/2013	31/05/2013	3				
38000002	06/05/2013						
37000000							
 <p>RS Components Sdn Bhd(387407-M) A-10-3A Empire Office Tower Empire Subang Jalan SS 16/1 47500 Subang Jaya Selangor Malaysia</p> <p>Tel: (+ 603) 50215888 Fax: (+ 603) 50215880/1 Website: www.rsmalaysia.com</p>							
TAX INVOICE Date of Invoice 13.05.2013 Payer No. 12443078 Your VAT No. Invoice No. 37000099 Page 1 of 1							
BILL-TO ADDRESS XYZ HARDWARE SDN BHD 18 JALAN PUDU, 15TH FLOOR SUNSET WAY TOWER KUALA LUMPUR 11111							
SHIP-TO ADDRESS XYZ HARDWARE SDN BHD 18 JALAN PUDU, 15TH FLOOR SUNSET WAY TOWER KUALA LUMPUR 11111							
Customer Purchase Order Ref. SAP_P2_001		RS Order Ref. 220560126		Contact No. 50210000			
Delivery No. 1056105208		Date of despatch 09.05.2013					
Item	Stock No.	Description	Qty Sales Unit	Supplied in Multiples of	Price per Sales Unit	Total Amount	
10	3117915	Wht insulated bootlace ferrule:12mm pin *** STANDARD SERVICE ***	100 EA	100	0.370	37.00	
						8.00	
Freight						45.00	
Nett Total						0.00	
V.A.T.						45.00	
Total - MYR							
Payment Terms 30 days from the end of month of invoice Up to 30.06.2013 without deduction						30.06.2013 45.00	
Your order is accepted subject to the Terms and Conditions of Sale in our website. This is a computer-generated document. No signature is required. Payment to be made to our HSBC bank, Account No: 201-230844-101, Swift Code: HBMBMYKL. Please quote the invoice number above as your payment reference.							

RS

RS COMPONENTS SDN BHD (387407-M)
A-10-3A EMPIRE OFFICE TOWER
EMPIRE SUBANG
JALAN SS 16/1
47500 SUBANG JAYA, SELANGOR
MALAYSIA

ORDER LINES/TECH SUPP.: 1300 30 1133 (Toll free)
ORDER EMAIL : orders.my@rs-components.com
ORDER FAX : +603 5021 5880/1
WEBSITE : www.rsmalaysia.com

Customer Enquiry Ref: RS1234
Contact: FATIMAH BINTE ABDUL
Fax: 21688600
E-mail: FATIMAH.BINTE.ABDUL@XYZHARDWARE.COM

QUOTATION

Quotation No. 220561048
Date 21.05.2013
Valid from 21.05.2013
Valid to 20.06.2013
Sold-to (Acct.) No. 12443069
Contact No. 11111111
Page 2 of 2

Item Stock No. Description Qty Sales Unit Price per Sales Unit Total Amount

10	6089071	COVAR FOR FL 3P. LA9F704 Manf. Name: ABCDE Manf. Part: L12345	5 EA	293.00	1,465.00
Nett Total - MYR					1,465.00
V.A.T					0.00
Total - MYR					1,465.00

DELIVERY NOTE

Ship-to No. 12471014
Delivery No. 1056107201
Date of order 14.05.2013
Date of despatch 16.05.2013
Page 1 of 1
Parcel 1 of 1

Customer Purchase Order Ref. BW_003
RS Order Ref. 220560196
Contact CHUNG JASMINE
Contact No. 73013250
Telephone 56284296

Item Stock No. Description Ordered Qty Sales Unit Qty this Delivery

20	544070	5XYZ Cable Staples 10mm MPN: 0-CT1067*	1 BOX of 1000	1
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*** STANDARD SERVICE ***

Thank you for your order. Your order is accepted subject to the Terms and Conditions of Sale set out on our website. Please check your delivery. You must notify RS in writing, accompanied by this Delivery Note, within 10 days of receipt of the goods if this delivery is not in accordance with your order. Customers intending to export any of the goods supplied, are responsible for ensuring full compliance with all applicable export regulations and for obtaining any licences that may be required.

Statement of Conformity
Unless otherwise stated the whole of the supplies detailed hereon conform to requirements stated at the time of order placement and have been subject to the strict conditions imposed by RS Components' internal management systems. Furthermore and where applicable, it confirms that all relevant semiconductor devices have been handled and packed under conditions that meet the administrative and technical requirements of ANS/ESD S20.20 and EN61340-5-1 electrostatics control standards.